

Avis Prestige UK - Booking Terms and Conditions

Rental Period

- The "Pay At Station Price" is for the full duration of the selected hire period.
- If the vehicle is returned more than 1 hour late, an extra day's rental will be charged.
- Minimum hire periods may apply to Weekends, Bank/Public holidays and to some locations.

Payment

- Payment is accepted by credit card, Avis charge card and Avis Billing Account.
- A deposit of between £800-£3,000 will be taken at the time of rental.
- The deposit is refundable, provided the vehicle is returned undamaged and full of the correct fuel.
- The estimated cost of the rental and the deposit is payable at the start of the hire.
- Please note that most type of cars require two credit cards.

Insurance

- The rental quote includes Comprehensive cover although excess does apply.
- The amount of excess depends on which car you have rented and whether you have chosen to reduce the excess.
- The excess ranges from £800 to £3,000.
- An insurance proposal form must be completed by everyone wishing to drive the car.
- Minimum age limits apply; details of which are found alongside the description of the car on the website.
- The maximum age limit for any of our vehicles is currently 75 yrs.

Loss or Damage to Vehicle

- Rates include comprehensive accidental damage cover, except for the first £800 - £3,000 (depending on which car you hire).

Waiver

- The excess may be reduced for a daily payment. Details of which will be explained on confirmation of the hire.

Accidents

- All accidents must be reported within 24 hours and an accident report form completed.
- Failure to do this may result in the insurance becoming invalid.

Mileage

- Rates include either unlimited mileage or a free daily mileage allowance. This information is shown on the website for each vehicle.
- Where there is a free daily mileage allowance any additional mileage travelled will be charged at the excess rate shown.

Driving Licence

- A valid driving licence (held for at least two years) must be produced at the time of hire.
- If you hold a new style UK driving licence you will need to bring both the ID card and the paper part.
- Endorsed licences may be accepted at the discretion of Avis Prestige. Please check at the time of booking.
- We also require additional proof of identity such as a passport and proof of address.

Fuel

- Fuel is not included in the rental price.
- The hirer is responsible for ensuring the correct fuel is used.
- If the wrong fuel is used the hirer is liable for all costs including recovery and repair.
- All vehicles leave our locations with a full tank of fuel.

- Provided the vehicle is returned with a full tank of fuel, no refuelling charge is payable.
- If a vehicle is returned not full of fuel, will refuel the vehicle on the hirers behalf.
- The designated price to refuel a vehicle is currently £3.60 per litre inclusive of vat.

Additional Drivers

- Driving licences for additional drivers must be shown at the time of hire.

London Congestion Charge

- Avis Prestige will charge for the first and last day of the rental (currently £10 plus vat per day) if the vehicle is delivered and/or collected in the congestion zone or if we travel through the zone to the delivery/collection location.
- The hirer is liable and responsible for any additional days payment if the vehicle is driven in the zone during any other apart of the rental.

Vehicle Returns

The hirer is responsible for ensuring the vehicle is returned to the agreed location.

- If Avis Prestige has agreed for the vehicle to be returned outside of office hours, the hirer will remain responsible for the vehicle and it's condition until it is re-inspected by a member of our staff.
- If Avis Prestige has agreed the vehicle may be returned to a non-Avis location, it is the hirer's responsibility to inform Avis Prestige that the vehicle is ready for collection and to park the car safely and legally until the vehicle is collected.
- The hirer will remain responsible for the vehicle and it's condition and any parking charges until it is re-inspected by a member of our staff.

Parking, Traffic and Other Offences / Fines

- All fines and court costs for parking, traffic or other offences (including any costs which arise if the vehicle is clamped or towed) are the responsibility of the hirer.
- An extra £47 administration charge per offence will apply.

No Smoking Policy

- We operate a no smoking policy on all rental vehicles and reserve the right to charge a fixed £150 valeting fee on return of the vehicle if you have smoked or allowed smoking within the vehicle. This includes allowing cigarette smoke or ash into the vehicle which would imply the above.

Foreign Travel

- Cars may not be taken out of England, Scotland or Wales without written authorisation.
- Vehicles taken abroad will be subject to a rate surcharge (typically 35%), mileage limitation (typically 100 miles per day), and additional insurance cover.

Child / Baby Seats

- We can provide child and baby seats. Fitting is the responsibility of the hirer.

Cancellations

- Over 24hours: No charge. - Under 24hours: 1 Days rental.
- No show: 1 Days rental plus any delivery charge (if applicable).